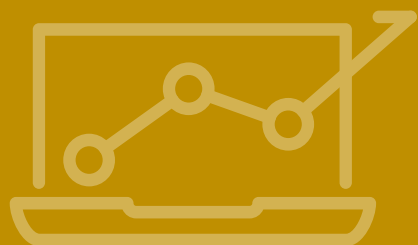




# IMPLEMENTATION SUPPORT GUIDE 2023-2028



NATIONAL COUNCIL FOR FINANCIAL INCLUSION  
THE NATIONAL FINANCIAL INCLUSION FRAMEWORK



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# 1. Introduction

Tanzania's National Financial Inclusion Framework (NFIF) aims to increase access to and usage of quality formal financial products and services. Effective implementation of NFIF requires resources from various stakeholders including public and private sectors as well as development partners.

Given the limited availability of resources, the National Council for Financial Inclusion has developed this Guide to coordinate mobilization and ensure transparent allocation of resources to facilitate the implementation of the NFIF Action Plan to achieve set targets within stipulated time frame.

## 2. Objectives

The main objective of this Guide is to provide procedures for implementing institutions to engage with interested supporting partners to access technical, financial, and material support for implementation of financial inclusion initiatives.

Specifically, the Guide aims to:

- Facilitate coordinated resource mobilisation to support the implementation of the NFIF Action Plan.
- Provide a platform and process for linking implementing institutions with supporting partners.

## 3. Scope

This Guide is used for engagement with supporting partners, including public entities such as ministries, departments, agencies and regulatory authorities; and private entities such as financial service providers, corporates and non-governmental organisations; and development partners.



## 4. Guiding Principles

Mobilisation, allocation and utilisation of the resources shall adhere to the principles accountability, transparency, and good governance practices.

### **Accountability:**

Implementing institutions shall adhere to ethical resource mobilisation, comply with Government directives on receipt of external funding and prudently utilise the mobilised resources to achieve performance goals in the NFIF.

### **Transparency and coordination:**

Implementing institutions shall report to the National Council, highlighting the mobilised resource received from supporting partners, to enhance transparency and coordination in resource mobilisation.

### **Independence:**

Supporting partners shall refrain from directly participating in the day-to-day implementation of NFIF initiatives they have supported.

## 5. Forms of Support

Implementation support may be in the form of financial, material, or technical support. The financial support may include grants and donations, while technical support may include hands-on training, research, exchange programs, consultancy, and any other form of capacity building.

In addition, interested and supporting partners may provide working tools such as books, teaching equipment or electronic devices to support the implementation of the NFIF Action Plan.

It is worth noting that the implementing institution shall take ownership of specific action in the NFIF Action Plan

## 6. Resource Mobilisation Engagement Process

The resource mobilisation engagement between the implementing institution and the supporting partners may apply the following approaches:

### **Direct engagement:**

The implementing institution and supporting partners may directly engage and agree on the implementation support for specific activities stipulated in the NFIF Action Plan.

### **Facilitated engagement:**

The National Financial Inclusion Secretariat, in its capacity to support the National Council, may facilitate engagement between the implementing institution and supporting partners by linking the two parties to support specific activities in the NFIF Action Plan.

In the engagement processes noted above, the implementing institutions and the supporting partners shall agree on funding support terms and conditions aligned with the principles of this Guide.

## 7. Coordination and Monitoring Mechanism

The National Council shall provide overall oversight on matters related to resource mobilization, allocation and the implementation of this Guide.

The National Steering Committee shall be responsible for quality review of deliverables from the National Technical Committee

Technical Committee shall prepare implementation report highlights critical success factors and challenges encountered for onward submission to the National Steering Committee

Secretariat shall:

- a. Provide secretarial services to the National Council and its committees.
- b. Provide linkages between supporting partners with implementing institutions
- c. Implementing institutions shall:
- d. Engage with supporting partners in alignment with the principles of this Guide.
- e. Prepare and submit to the Secretariat, implementation reports on the support received from Partners..

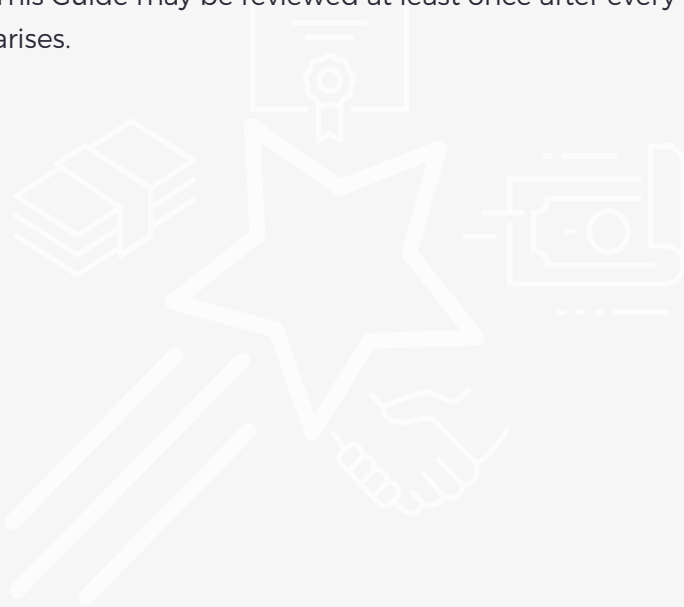
## 8. Communication

Communication relating to the implementation of this Guide shall be directed to the Secretariat acting on behalf of the National Council for coordination purposes. The contact details are provided below.

Postal Address	The Governor, Bank of Tanzania P.O. Box 2303 Dodoma, Tanzania
Physical address	16 Jakaya Kikwete Road, 40184
Email	Governoroffice@bot.go.tz
Phone number	+255 26 296 3183-7
Website	www.bot.go.tz
Visiting hours	12:30 HRS (Monday to Friday)

## 9. Review of the Guide

This Guide may be reviewed at least once after every five years or when a need arises.







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